TEST: Clinical Update and Training Day

Staff handout. This is a test file and will be removed.

Infection Prevention and Control

- Wash or sanitise hands before and after every patient
- Use gloves and masks when required
- Dispose of sharps in the correct container

Patient Safety

- Confirm patient identity before any procedure
- Report every incident or near miss
- Label samples at the bedside

Hospital Computer Systems

- Never share your login details
- Log out when you leave a workstation
- Report faults to the ICT Unit

Customer Care

- Greet patients politely
- Explain delays clearly
- Protect patient privacy